



2100 Roosevelt Avenue
PO Box 2208
Springfield, MA 01102-2208

IMPORTANT PRODUCT SAFETY RECALL NOTICE

**TO: SMITH & WESSON® FIREARMS DISTRIBUTORS, DEALERS
AND RETAILERS**

**RE: IMPORTANT SAFETY RECALL NOTICE – RECALL OF SMITH & WESSON M&P
SHIELD® EZ® PISTOLS MANUFACTURED BETWEEN MARCH 1ST, 2020 AND
OCTOBER 31ST, 2020**

Smith & Wesson has identified two M&P Shield EZ Pistols from which the hammers manufactured by our supplier were cracked. In those firearms, the hammer failed to fully engage the sear, causing the round to fire, cycling the slide, and potentially resulting in multiple discharges without depressing the trigger. The grip safety must be depressed in order for the firearm to discharge. While this condition has been found only in two hammers recently manufactured, and our investigation suggests that these two incidents are isolated, we have established this Safety Recall as a precautionary matter to ensure that all M&P Shield EZ Pistols in service meet our design specifications, as any unintended discharge of a firearm has the potential to cause injury. This notice applies ONLY to M&P® Shield™ EZ pistols (including Performance Center® models) manufactured between March 1, 2020 and October 31, 2020, and only to a small percentage of that population. It does NOT apply to all SHIELD™ pistols.

To facilitate this recall, we are asking for your help, and we request that you immediately review the list of attached serial numbers, and for each serial number, undertake the following actions:

- (1) Review your inventory and determine whether any M&P®9 Shield EZ or M&P380 Shield EZ pistols, including Performance Center models, on the serial number list provided remain in your inventory. If so, **DO NOT SELL THESE PISTOLS.**
- (2) For any pistols from this list that remain in your inventory, we ask that you return them to Smith & Wesson so that the appropriate corrective action can be taken. If you have less than 5 affected firearms, please visit MPSHIELD EZrecall.com and input your serial numbers to receive return labels. If you have more than 5 affected pistols in inventory, please call **888-871-7114** and we will coordinate a pickup of the affected firearms. In either case, the firearms will be expedited to our facility, repaired, and returned to you ASAP.
- (3) For those pistols on the list which you have already sold, we ask that you provide us with the names, addresses, telephone numbers and e-mails of customers to whom you have sold them. Please send this information to us electronically at MPSHIELD EZrecall.com. If you do not have the capability to return the form electronically, please call **888-871-7114**. This information is vital to ensure that notice of the recall is given to all affected purchasers. Once we receive this information from you, we will immediately arrange to provide notice of the recall directly to your customers.

Smith & Wesson is committed to producing safe and reliable firearms, which are unmatched in terms of quality and performance. This campaign is part of our ongoing effort to provide the highest quality products, and we thank you for your cooperation in this effort.