

July 26, 2021

Subject: HE507K-GR X2 Recall and Replacement Notice

Holosun is committed to bringing the best optics value with innovative features and durability you can depend on. During a recent quality assurance audit, an unusual programming fault was detected in the HE507K-GR X2 prompting this notice.

We have discovered a programming irregularity in the recently released HE507K-GR X2 which affects some models within the serial number range of 720400004 through 720404500.

Some units in this range of serial numbers can be powered OFF while LOCK MODE is activated requiring the battery to be removed and replaced to reset the optic before it can be powered back ON.

If your HE507K-GR X2 falls within this serial number range, or if you have any questions about your HE507X-GR X2, please contact Holosun by phone at 909-594-2888 or by email at info@holosun.com for expedited warranty service.