



# FN 502™ TACTICAL SAFETY RECALL

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FN has become aware of a potential safety issue with certain FN 502 Tactical pistols that were previously the subject of FN's January 27, 2022 Safety Bulletin. The original concern involved a missing manual safety lock lever in a small number of FN 502 Tactical pistols that would allow the discharge of the pistol when the trigger is pulled with the manual safety in the SAFE position. While investigating this issue with Umarex, the supplier of the FN 502 Tactical, we encountered a separate concern with proper installation of the manual safety lock lever. Consequently, if forced by multiple pulls of the trigger in succession, or if the pistol is jarred, an unintended firing may happen when the manual safety is in the SAFE position.

Because the safety of our customers is our primary concern, FN is voluntarily issuing a recall to address this newly discovered issue involving the safety and advising all owners of the FN 502 Tactical to suspend use of their pistol and return the pistol to FN for repair or replacement in accordance with the recall instructions below.

**FN 502 Tactical pistols with a serial number lower than LR010300 are subject to this recall.**

***To prevent the possibility of death or serious personal injury, FN requests that you immediately stop using your FN 502 Tactical pistol with a serial number lower than LR010300.***



## How to start:

Please log in to the **FN Service and Repairs Portal** to setup your service account, adding your name, address, e-mail, telephone and serial number. FN Customer Service will review your case details and email your return shipping label shipping within the following 1-2 business days.

Alternately, you can contact FN Customer Service by email at **502Recall@fnamerica.com**. When emailing to request assistance in setting up your service case, please include: full name, shipping address, telephone number and your pistol serial number.

## Before returning your FN 502 Tactical to FN

**Note:** Please do not ship any affected product to FN until FN has generated and sent to you a return label.

FN is deeply committed to providing customers with the safest, most reliable firearms possible. Patience and cooperation are appreciated as we receive, inspect and service these firearms. For questions about the safety recall or assistance in returning a firearm, contact the FN Customer Service team at 1-800-635-1321, ext. 144, Hours of operation are 10 a.m. to 4 p.m. Eastern time, Monday through Friday.